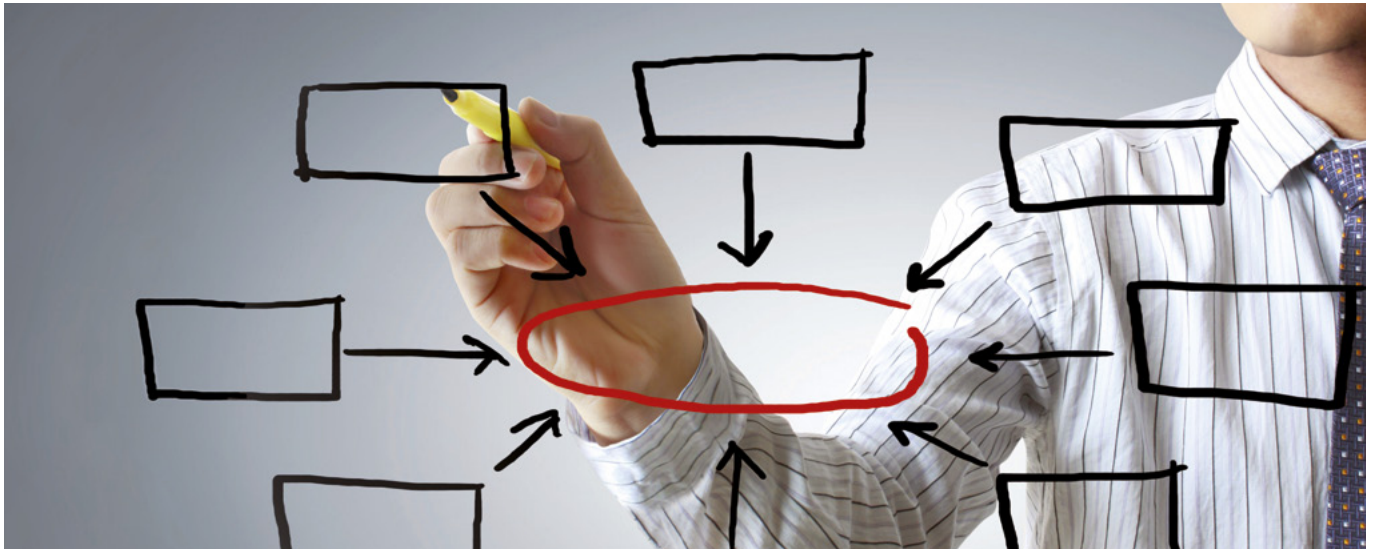# SQS PractiQ®

Best-in-Class Delivery for our customers

**sqs.com**



SQS is the world's leading specialist in software quality. With more than 4,600 employees in 20 countries and more than 30 years of experience we have built up a large collection of process flows, templates and best-practice examples of service delivery. So whenever there is a software quality or testing related challenge you can be sure that SQS offers the best service.

## Benefit from our experience

For the most important service areas we have examined all our best practice standards developed over the years, carried out a detailed review of each of them, extracted the best ideas, and created a set of best-in-class processes. This valuable intellectual property is trademarked as SQS PractiQ®.
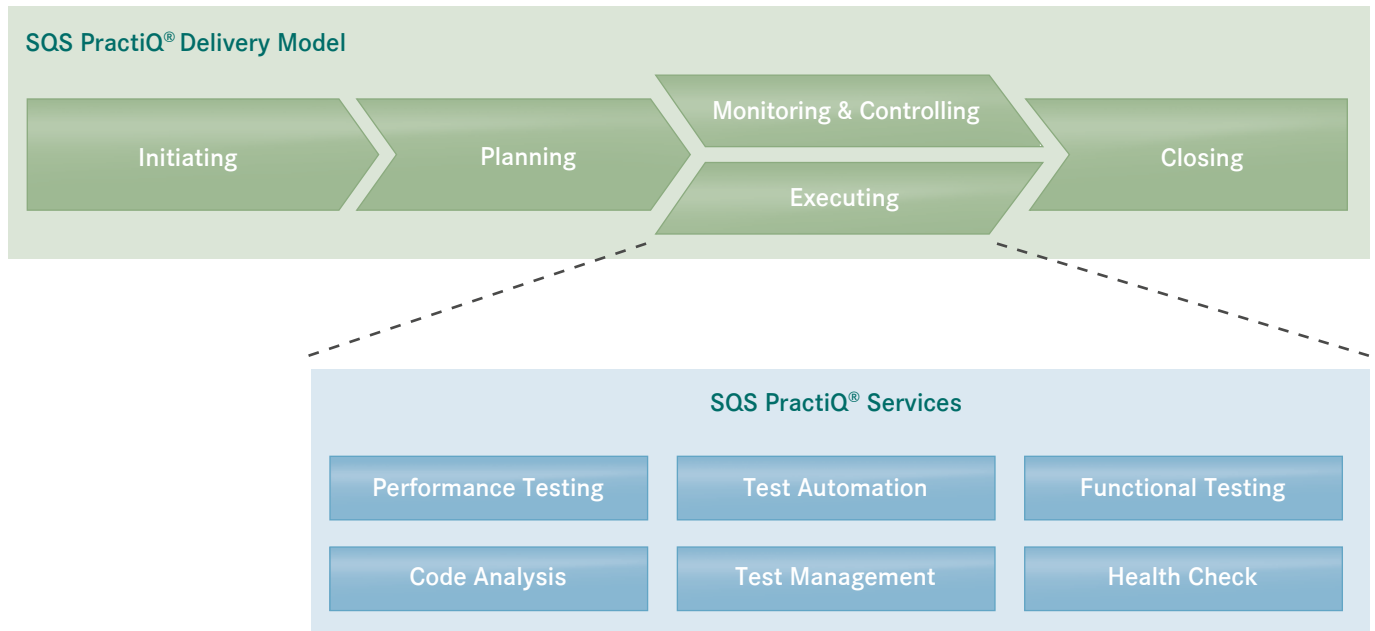
## SQS standardised delivery

SQS has rolled out SQS PractiQ® as our corporate standard for every consultant: new staff members as well as our experienced managers are using this standard. What this means for you is that every SQS team working on your site can work with optimised efficiency because everybody is using the same standardised processes and templates, regardless of whether the consultants come from Germany, UK, India or anywhere else.

## Every SQS consultant has their own back-office support team

Another big advantage of our SQS PractiQ® approach is the strong linkage to Service Groups: Service Groups are virtual organisations containing SQS experts dedicated to a single topic. Each SQS PractiQ® theme is linked to one of the Service Groups. So if one SQS team member has a question regarding a particular challenge, he has a dedicated network of people to ask. With one call, one email or one visit to the SQS intranet a team member will have an answer to his query supplied by the Service Group. This ensures that every SQS consultant has a very strong back-office support team.

## Our SQS PractiQ® portfolio

The following diagram shows the current portfolio of SQS PractiQ® services.

**SQS PractiQ® Delivery Model**

Initiating → Planning → Monitoring & Controlling / Executing → Closing

**SQS PractiQ® Services**

| | | |
|---|---|---|
| Performance Testing | Test Automation | Functional Testing |
| Code Analysis | Test Management | Health Check |

As the diagram shows, SQS PractiQ® consists of one part that is common to all PractiQ® services as well as a dedicated PractiQ® service. All SQS consultants have access to PractiQ® on the SQS Intranet, where each of the PractiQ® services can be drilled down to the level of single process steps, checklists, standard reports etc.

## It's time for SQS PractiQ®… try it out

If you want to find out more about SQS PractiQ®, and see how it can help with your quality concerns, contact SQS!

### Contact

For further information, or if you have any other questions, please do not hesitate to send us an e-mail: info@sqs.com

**Transforming the World Through Quality**